

IMPORTANT! INSPECT YOUR WATER CROCK IMMEDIATELY

1. Please inspect your water crock as soon as you receive it.
2. If it was damaged during shipping please take a photo of the damage, then REPLACE THE ITEM IN PACKAGING.
3. Contact us **immediately** at 518-827-8073. If we are not available, contact info@waterfiltercrock.com with order ID. We will provide you return instructions.

Please note that you must contact us as soon as you receive your order to qualify for a replacement, due to our shipping provider's policy.

Assembly and first use: please read

When handling your water crock, do not hold it by the spigot, or otherwise place unnecessary pressure on the spigot

Step 1: Place your filter(s) with nozzle facing up in a cup or bowl of water. Let sit overnight. This is to prime your filter. **Do NOT wash the filter in soapy water.**

Step 2: Wash the main reservoir and upper reservoir in warm soapy water. Rinse your crock thoroughly. Run clean water through the spigot. When done, fill lower reservoir with water and turn spigot handle to the closed position. **Inspect for leaks.** If there is a leak, tighten the stainless steel spigot with a wrench; they sometimes come loose during shipping.

Step 3: Find a suitable location for your crock. If filling a water pitcher, you should keep your crock a few inches from the edge of the counter. Avoid sliding the crock, as this can scratch your counter.

Step 4: Your filter(s) includes a rubber washer and a wing nut. Make sure the washer is over the threaded filter nozzle. Secure the filter(s) in the upper reservoir with the provided wingnut. Do not overtighten the nut or tighten the filter by twisting the ceramic element. Excessive handling of ceramic element can damage it. See diagram to right for orientation of wingnut. If you are using one filter only, please ensure that the other empty hole in the upper reservoir has a filter plug securely in place

Step 5: To prepare the filter(s), fill upper reservoir with water and allow the water to filter to the lower reservoir, **making sure the spigot is in the closed position.**

Please note: *The first time your filter is used, flow rate is very slow. This is because the filter is priming. Give your crock a full day to reach optimum speed.*

Discard this first supply of filtered water. Refill the upper chamber, allowing the water to filter to the lower chamber again. Now your filter is ready to use.

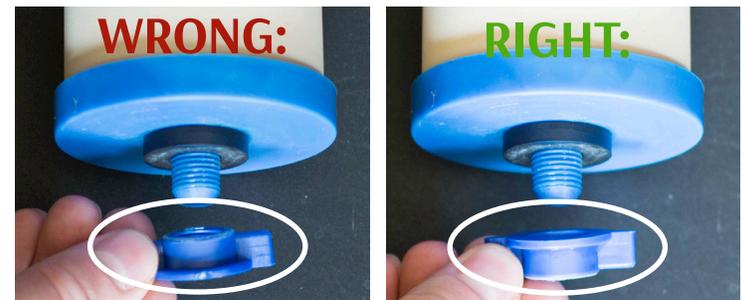
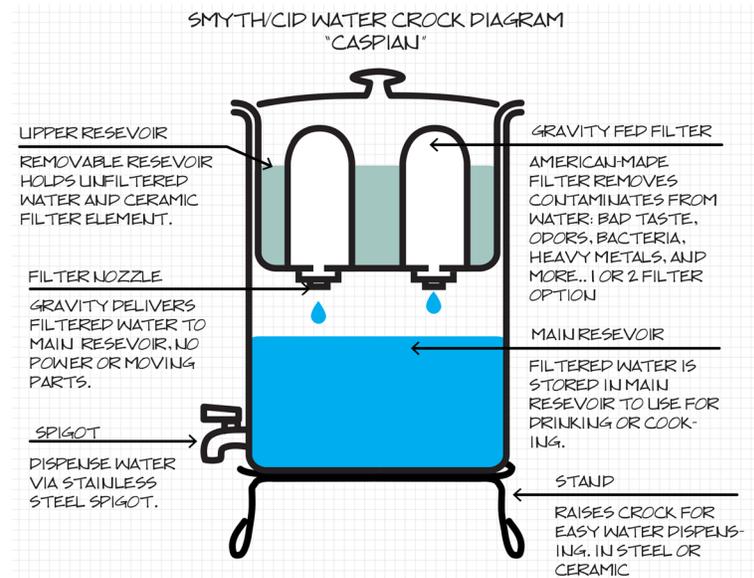
Our filter element works slower than pitcher filters, such as Brita, because it removes many more contaminants, like bacteria, lead, & pharmaceuticals. Refill your crock in the morning and evening. You may also fill it periodically throughout the day if you have a higher water use. The more water in the upper reservoir, the faster the flow rate.

Our crock will not overflow if the both the top and bottom are full of water, so don't be afraid to fill the upper reservoir whenever you can!

Thank you for purchasing our water filtration crock!

Thank you for purchasing the Smyth/Cid Water Filtration Crock! We are here to answer any questions. Call (518) 545-4002 or email info@waterfiltercrock.com

Our mission is to support American craftsmanship, with locally sourced industry where possible. In addition, we strive to provide a viable alternative to bottled water, which is a major source of pollution.



Proper wingnut orientation

Maintenance

Over time, the surface of your filter(s) will become clogged with sediment and particulates. This may happen in a few weeks or a few days depending on how much sediment is in your water. If your water crock is filtering slower than normal, it will need to be cleaned..

Carefully remove the filter, holding it by the filter base, and firmly but carefully scrub with a scotch-brite type pad. Rinse thoroughly and set aside. This will remove the outer layer of sediment and particulates that are clogging your filter. Do not worry if your filter is still stained after cleaning, performance will not be affected.

The filter contains silver and does not need to be sterilized.

Periodically clean the upper reservoir with warm soapy water. Clean the main reservoir at your discretion, making sure to rinse plenty of clean water through the spigot to eliminate soap residue.

If you are not using your water crock over a number of days, please fully empty the upper and lower reservoir and air dry. You may leave the filter in the upper reservoir with lid off. When you use your crock again, please discard the first batch of filtered water.

The filter is rated for one year of normal use, but might need to be replaced earlier if used heavily or water has a high level of particulates. A decreased flow rate, even after cleaning the filter, or a change in water taste are signs that the filter should be replaced. Check out our website for compatible replacement filters.